



## Commence Corporation – Outlines New Product Release for Q3 2026

**Manalapan, NJ Jun 23, 2026** --- Commence Corporation manufacturers of Commence CRM, is currently testing the release of a new enhanced version of its desktop software scheduled for the third quarter of this year. The release of RM 9.1 brings performance improvements across the board and sets the stage for the integration of several new AI and web capabilities. Outlined below are the core components of the product release.

### Workgroup Sync Performance Updates

With Commence RM keeping your workgroup in sync is something people rarely think about, however customers with large workgroups and high transaction volumes sometimes experienced busy sessions holding up the sync process while working with the product. Commence RM 9.1 includes performance and reliability improvements that address this specific issue, making the sync process faster and more reliable. The company is also reworking how the sync process moves your data, so that it runs quietly in the background, much like cloud file sync, without holding up your work while transfers happen. In addition, the engineering team is working to ensure that an interrupted transfer of data can recover on its own instead of needing a restart. RM 9.1 will also provide enhanced workgroup reporting that will provide a simple way to see that your whole workgroup is up to date, and to spot a connection that may be falling behind before it becomes a problem.

### Smoother, Faster Updates

Future Commence RM updates will now install faster and with fewer manual steps, which means less downtime for your users on upgrade day. This also lays out the groundwork for delivering selected improvements to you automatically, so you spend less time managing updates and more time running your business.

### An AI Help Assistant

Commence is currently working with advanced AI tools with the objective of integrating them with Commence RM. One of the areas we are working with in-house is a built-in assistant that will let your users ask plain-English questions about how Commence works, and get focused answers drawn from the product documentation, right when they need it. This feature is in development, and we hope to make it available to customers in the future. *It is not incorporated into the RM 9.1 release.*

### Your Data, On the Web

The engineering team is also working toward the integration of components of our web-based CRM solution to provide hosted web access to your data. Over time, your team could view your customers, contacts, projects, and activities from any device with a browser, while your desktop database stays the source of record. This is also under development, and we will share more information as our efforts continue.

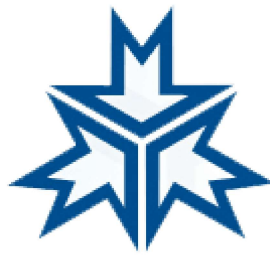
### Visual Basic Scripting – Did You Know?

Microsoft has announced the end-of-life notification for its Visual Basic Scripting tool and has now discontinued support for the product. VB Scripting has long been a popular tool for business process automation, and a number of Commence customers use it alongside Commence RM. We do not yet know

how this may affect your specific workgroup, but we wanted you to be aware of this. Our engineering team is evaluating modern replacement options while our support staff is looking at how we might assist customers with replacing VBS.

#### About Commence Corporation

Commence provides a comprehensive “all-in-one” suite of CRM business applications that enable small to mid-size companies to improve how they market, sell and provide service to their customers. The product is cloud-based and offers mobile access 24/7 from any device. Commence is rated as a top 10 CRM solution and is used by small to mid-size businesses around the world.



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