

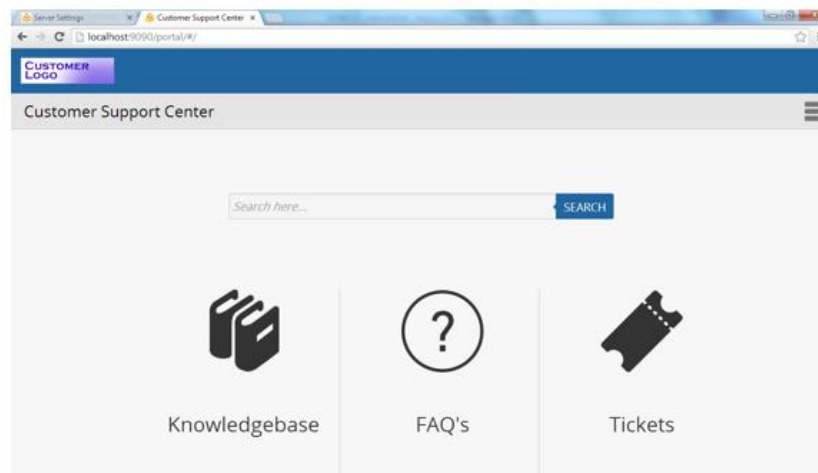


## Commence Corporation Offers Innovative Customer Portal

**Eatontown, NJ - January 20, 2021** – Commence Corporation a leading provider of Customer Relationship Management Software has introduced a customer portal to its comprehensive CRM offering. The portal enables business to significantly improve the interaction with prospects, customers, vendors and suppliers.

“We have created a flexible portal platform that can be used to automate a variety of business processes says Todd Pape, Chief Technology at Commence. It started out as an automated ticketing system that would enable customers to submit inquiries and service request 24/7 and get an automated response that their inquiry has been received and assigned. This significantly reduced the call volume on support staffs while providing our customers with the ability to deliver world class service to their customers. Now we are getting request about using the portal to automate other business processes such as; managing documents and policies, placing orders, and enabling alerts via text messaging to account managers and other internal personnel about critical business issues. This opens up endless possibilities for the use of this new technology”.

### Sample Portal Screen



Commence Corporation has continued to offer innovative solutions to growing businesses for more than two decades. Customers that have an interest in learning more about the portal can contact Commence via; [sales@commence.com](mailto:sales@commence.com) or call 732-380-1750.